



Alpha Measurement Solutions
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February 6, 2020

To: Business Partners of Alpha Measurement Solutions (Aurora Scientific Instruments, Analytical Sensors & Instruments, and Van London Co.)

Coronavirus Communication

Due to the emerging concerns of the coronavirus, the Alpha Measurement Solutions leadership team wishes to update our concerned customers, suppliers and peers on the status of our employees and production. We especially appreciate your concern for our 135 employees at our Aurora Scientific Instruments (“Aurora”) facilities in Shanghai, China.

Background

It has been widely reported that this new coronavirus originated in Wuhan, the capital of China’s Hubei province. Coronaviruses are actually common, with a wide range of potential health impact—ranging from the common cold to more severe illness and in some cases fatalities. And like other Coronaviruses, it primarily spreads through respiratory droplets when a person coughs or sneezes. While evidence exists of person-to-person spread, this has been predominantly been seen between patients and their caregivers. Given the difficulty of differentiating from more common illnesses, the fatalities reported have largely been related to older people with multiple existing medical conditions, such as seasonal flu.

Given the difficulty predicting these types of outbreaks, we anticipate learning more each day, as professionals and governments work to contain the spread.

Our Employees

We are very happy to report that all 135 Aurora employees and their families are safe and healthy. Only one employee is restrained in Hubei Province, the region in which Wuhan is located. Fortunately, he has reassured us that he and his entire family are healthy and taking extra precautions to remain well.

Our Aurora team has implemented extra safety measures to protect the health of our staff. All employees who traveled outside of Shanghai during the New Year holiday are adhering to a 14-day home-quarantine period prior to returning to work, and our administrative team is tracking those statistics for each team member. Once employees return to work, the company will provide face masks, sanitizing disinfectants, and daily temperature screening with infrared temperature guns. We are committed to the health and safety of our staff above all else.

Aside from our China-based employees, Alpha Measurement Solutions suspended travel for employees in and out of China, and has implemented a 14-day quarantine protocol for employees who have recently returned to the USA from China. We feel this is an appropriate precaution to protect our employees, customers and suppliers from the virus. None of Alpha’s 360 employees are known to be infected with the coronavirus, and we are committed to keeping it that way.

Our Production

The Chinese government extended the New Year holiday one week, through February 9, to limit travel within China. The government holiday extension will be honored by Alpha Measurement Solutions employees based in China. A limited number of Alpha Measurement Solutions leaders in China began working from home starting February 3, 2020, preparing to resume manufacturing operations. Full production is scheduled to resume on Monday, February 10.

Current levels of raw materials, work in process, and finished goods are in place. None of our vendors are located in Hubei, the province containing Wuhan. Our production planning team has been communicating with our suppliers to confirm the date of their production resumption, as well as whether any of the vendor's employees are from Hubei. While nearly all of our vendors plan to resume production on February 10, we do anticipate delivery delays.

Account managers will contact customers directly to review specific requirements and expected demand rates. The production team will implement special overtime measures and work diligently to make up for lost time from the additional shutdown week. Our customer service team will personally inform customers who will experience a delay in shipping due to the extended holiday.

We sincerely appreciate your concern, support, and understanding. Please be confident Alpha Measurement Solutions is a responsible partner and will take every measure to protect our employees and your business. Communications will be ongoing to inform and respect your production schedules.

Sincerely,

A handwritten signature in black ink, appearing to read 'Drew Hall', written in a cursive style.

Drew Hall

Chief Executive Officer

Alpha Measurement Solutions

Aurora Scientific Instruments

Analytical Sensors & Instruments

Van London Co.